

# Engagement on The Edge

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## > Who we are

- A provider of **secure** mental healthcare for over **180 years**
- Helping around **12,000 patients** per year; taking referrals from the NHS and the Ministry of Justice, including forensic patients
- Dedicated to **improving patient care**, measuring 28 outcomes for each patient in our care
- Employer of over **4,500 people**, across four sites



# Co-production

## Our patients are at heart of what we do:

- **Recruitment** – patients interviews / assessments
- **Training** – patients run training sessions
- **Recognition** – patients nominate staff / are panel reps



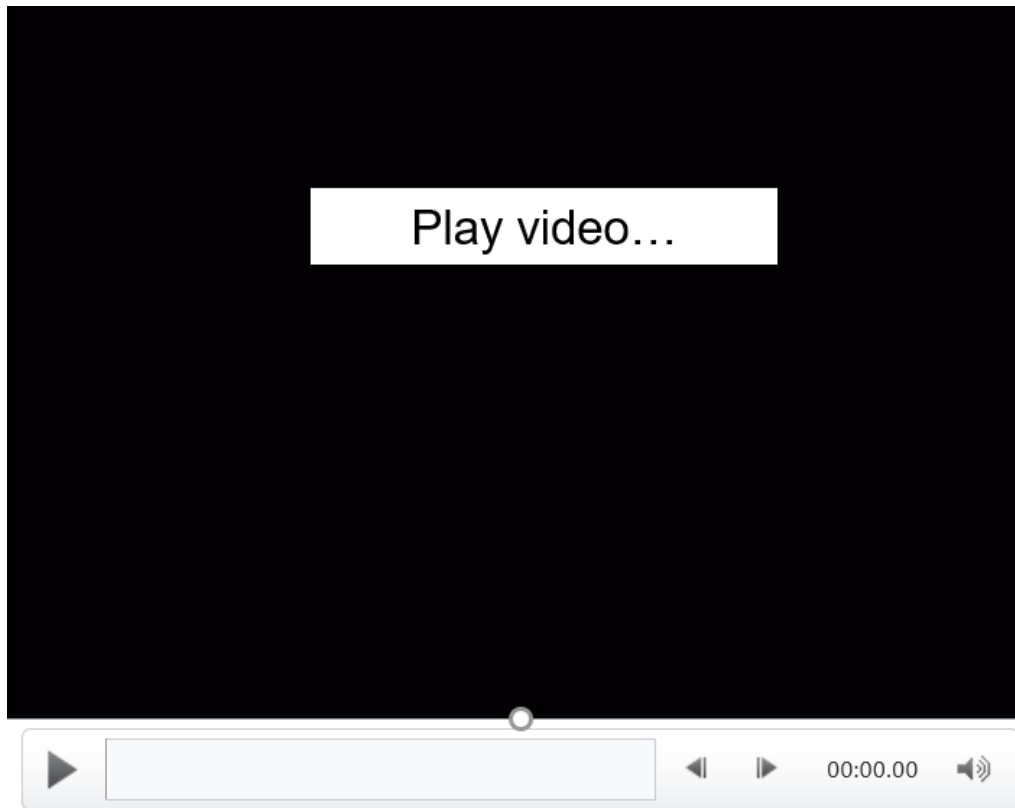
## Employ former patients as peer support workers:

- Recovery College (REDS Academy)
- Workbridge
- Support Functions





Here's what our patients say...



# > What's important to staff

## **Learning and development opportunities**

- ASPIRE programme, Ascend, Education, Research

## **Career progression**

- Support to progress careers in nursing, clinical practice or any professional discipline

## **Caring culture**

- Living our CARE Values
- Patient-centred care
- Value-based healthcare / improving outcomes



# > A great place to work...



Celebrations  
for our people

Recognising  
our staff

Celebrating  
diversity

Listening to our  
people

**Any  
questions?**

